The best practice for cleaning and disinfecting our keyboards and mice, including the cleaning frequency and method, will depend on the specific use and conditions in your hospital or clinical establishment.

In general terms, we recommend treating our products as you would treat any other high frequency touch surface in the same room.

On these pages you can verify if the cleaning methods you wish to follow and the disinfectant you intend to use are compatible with our products.

⚠️ Restrictions

- Always follow the instructions provided by the manufacturer of the cleaning product.
- Do not use petroleum based cleaning fluids nor Acetone or abrasive cleaning aids and products.
- Do not use temperature or pressure sterilization.
- Do not expose the product to temperatures above those indicated in the product manual.
- Exposing any silicone product to the oils contained in some hand alcohol, hand lotions and other emollients reduces their life span.
- Regular cleaning helps to limit this effect. Such degradation is not covered under warranty.

We refrain from using antimicrobial coatings, rather emphasizing the need to disinfect regularly.

Best practice tip!

Wipe between treatments and users

Approved disinfectants

- Alcohol based
- Chlorine based, up to 100,000 ppm (10%) bleach content
- Formaldehyde based, up to 370,000 ppm (37%) formaldehyde content
- Glutaraldehyde based
- Oxidizing, such as Hydrogen Peroxide, up to 30,000 ppm (3%) content
- Phenol based
- Quaternary Ammonium, up to 20,000 ppm (2%) content
Our cleaning program

**Wipe**
You can wipe the product with a soft cloth that is non-abrasive like a microfiber cloth, a disinfecting wipe, a soft brush similar to a paint brush in bristle stiffness or a sponge, but not a scourer of any sort.

**Spray**
You can spray the product with soap and water or an approved disinfectant.

**Rinse**
You can rinse the product with soap and water or an approved disinfectant.

**Immerse**
You can immerse the product in soap and water or an approved disinfectant (except USB connector).

**Expose to HPV**
You can expose the product to Hydrogen Peroxide Vapour (HPV).

**Sterilize**
You can sterilize the product in an autoclave or thermo disinfector (up to 134 ºC, tested 200 cycles).

**Use Port Cover**
Only immerse when cable is disconnected and cable port is entirely sealed with port cover.

**With keyboard lock**
To activate and deactivate, press lock key or both Ctrl keys for 3 seconds. Locked mode is signaled.